

Training Sessions



Course:

**Certificate II in Community Services -
CHC20108**



Description:

The Certificate II in Community Services is a nationally accredited course, designed to introduce participants to the Community Services sector (focused at **Children Services**). Participants in the course are coached in caring duties including providing care, understanding client needs, communication techniques and workplace safety.

About Matrix Training Group

Matrix Training Group (MTG) is a Registered Training Organization (RTO - Registration Number 21471) providing nationally recognised training for individuals and businesses. Since 1999, MTG have provided personalised training programs to companies and individuals across a broad range of industries. We will promise to provide every trainee the learning experience that is fun, interactive and professional.



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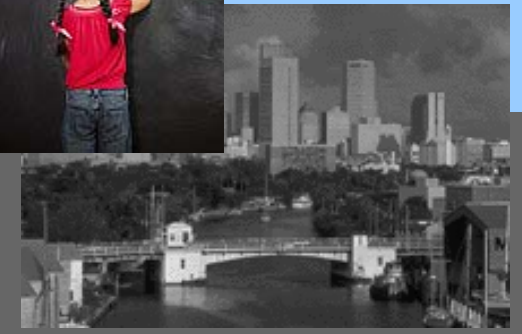
Web: www.matrixtraininggroup.com



Anything's possible... !

Certificate II in Community Services

**(Working
with
Children)**



Matrix
Training Group

*Certificate II in Community Services
CHC20108*

Requiring **11 units** for the qualification.

CHCCS211A	Prepare for work in the community sector
CHCCOM201C	Communicate with people accessing the services of the organisation
CHCORG201A	Follow policies, procedures and programs of the organisation
CHCORG202C	Work with others
CHCOHS312A	Follow safety procedures for direct care work
CHCCN301A	Ensure the health and safety of children
CHCCOM302C	Communicate appropriately with clients and colleagues
CHCFC301A	Support the development of children
CHCIC201B	Communicate with children
CHCPR301A	Provide experiences to support children's play and learning
CHCYTH301D	Work effectively with young people



About our course

This course is developed as an entry-level certification into the diverse and challenging Community Services sector. Focussing on Aged Care and Direct care services, the certification allows participants to work within the Community Services industry.

This course is also a pathway for anyone wishing to work within the Aged Care industry.

The course will cover the following

- ✓ Providing care and support for Children
- ✓ Communication methods for clients and staff;
- ✓ Understanding the ethics of Community Services;
- ✓ Learning safety procedures for direct care work;
- ✓ Cleaning and maintenance requirements;
- ✓ Understanding infection control in the workplace.



Other areas included:

- ✓ Occupational health and Safety;
- ✓ Learn to provide children support;
- ✓ Learning to respond to difficult behaviour;
- ✓ Orientation to the Community Services workplace.

Who should attend?

This course is available to everyone who wishes to work in the Community Services sector and wish support & work with children.