

Training Sessions

Course:

SIR30207 Certificate III in Retail



Description:

The Certificate III in Retail is a nationally Accredited course, and is developed to give participants an understanding of the retail industry. This entry-level course contains essential retail knowledge, such as sales knowledge, merchandising skills and customer interaction.

About Matrix Training Group

Matrix Training Group (MTG) is a Registered Training Organization (RTO - Registration Number 21471) providing nationally recognised training for individuals and businesses.

Since 1999, MTG have provided personalised training programs to companies and individuals across a broad range of industries. We will promise to provide every trainee the learning experience that is fun, interactive and professional.



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Anything's possible... !

**Certificate III
in Retail**

SIR30207



Matrix
Training Group

SIR20207 Certificate III in Retail

Requiring 9 units for the qualification

SIRXCCS001A	Apply point-of-sale handling procedures
SIRXCCS002A	Interact with customers
SIRXCLM001A	Organise and maintain work areas
SIRXCOM001A	Communicate in the workplace
SIRXICT001A	Operate retail technology
SIRXIND001A	Work effectively in a retail environment
SIRXINV001A	Perform stock control procedures
SIRXOHS001A	Apply safe working practices
SIRXRSK001A	Minimise theft



About our course

This course is designed as an entry-level certification in the exciting retail industry. The course covers the essentials of customer service and sales, as well as merchandising and cash handling.

The course will cover the following

- ✓ Communicating in the workplace;
- ✓ Understanding and use of Point of Sale technology;
- ✓ Advising and Selling products and services;
- ✓ Merchandising products;
- ✓ Cash handling;
- ✓ Theft minimisation;
- ✓ Interact with customers;
- ✓ Apply safe working practices.



Other areas included:

- ✓ Occupational health and Safety;
- ✓ Maintaining a clean and presentable workplace;
- ✓ Learning about product knowledge;
- ✓ Understanding key Performance Indicators and sales targets;
- ✓ Understanding stock rotation.

Who should attend?

This course is available to anyone who works in or wishes to work in the retail sector.

The course is designed as an entry-level certification, and is available to anyone.